Managing change

Module aim

We are constantly adapting to the world around us and change is inevitable if we want our organisation to maintain its competitiveness. As a manager you may be asked to identify opportunities for change, or to plan and implement a change process to achieve expected outcomes. During this module you will be introduced to process models for managing change and how to motivate people through the change process.

Who should attend?

Managers who have a responsibility for leading and managing people through change at work.

Duration

2 days

Learning outcomes

Learners will be able to:

> Identify the reasons for change in organisations (internal and external factors)
> Develop a plan for change for your organisation
> Examine process tools for implementing and monitoring change
> Develop a communication plan to share with stakeholders
> Understand and respond to individual's resistance to change
> Assess the impact of change on individuals
> Apply practical approaches to support individuals throughout the change management process.

Learning today, **leading tomorrow**