

Leading teams and individuals

Module aim

When individuals and teams are managed well, organisations thrive and employee engagement increases. The aim of this module is to equip managers with a theoretical and practical understanding of the approaches to leading and managing individuals and teams effectively. You will learn how to adapt your leadership style to different circumstances and people.

Who should attend?

Practising or aspiring team leaders, supervisors and line managers.

Duration

2 days

Learning outcomes

Learners will be able to:

- Identify and agree performance objectives with teams and individuals
- Assess performance and provide constructive feedback
- Support and promote staff welfare
- Use coaching and mentoring to support team development
- Provide performance support for improvement
- Identify the causes of conflict, and use strategies to minimise or prevent conflict
- Initiate a personal development plan for team members and evaluate progress
- Develop approaches to respond to the challenges of managing remote teams.